



PREFINISHED PRODUCT

HANDLING & FIELD REPAIR INSTRUCTIONS

Handling & Storage

Take care when unloading and loading.

Any visible damage to the packaging must be noted and reported at the time of delivery.

Damage that has not been documented on the delivery paperwork may not be covered.

Transport products in an enclosed trailer.

Keep products away from rain, heat, and humidity.

Stack products in such a way as to eliminate pressure points and risk of damage.

Use padded wheelers/dollies from the exterior of the product.

Store in an enclosed building that is temperature and humidity controlled.

DO NOT store product outside under a tarp, blanket, plastic, etc.

Unpacking & Installation

Remove protective cardboard wrapping carefully.

DO NOT use any sharp objects to remove protective cardboard.

Prior to installing, inspect the product finishes and report any damage.

Wear protective, non-residue gloves whenever handling the unpackaged product.

Whenever possible handle the product from the exterior.

Minimize the amount of contact with finished surfaces whenever possible.

It is suggested to remove any jewelry from your fingers or wrists during product handling.

Ensure tools hanging from tool belts do not contact finished surfaces.

See the Loewen installation guide for proper installation.

Use the correct materials and methods shown in the installation guides.

Ensure that sealants, solvents, insulating foam, or other chemicals do not contact finished surfaces.

Ensure suitability of any protective materials used to protect the finished surfaces.

After the products are installed protect the product with a poly wrap over the entire product where possible.

Only use approved masking tapes on finished surfaces (discussed later in this document).

Take protective measures to ensure accidental damage does not occur.



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Touch-ups & Repairs

If any service or parts replacement is required talk to a Loewen Service Advisor.

Depending on the nature of the repair some touch ups may be required.

Touch ups are intended for small blemishes or damage.

For larger areas requiring touch up or touch ups in obvious locations, finishing of a larger area or full component may be required.

Talk to a Loewen Service Advisor for ordering larger touch up quantities.

Feather paint to the surrounding surface of the touch up area to reduce the contrast between existing finish and touch up.

Indentations or chips in the surface will require use of a wood filler prior to touch up, see filler manufacturer's instructions for application and use.

Codes for paint manufactures should be noted for local availability:

- Jet Black: Benjamin Moore F628-4x (Y3 – 0x – 5.0000, S1 – 2x – 17.5000, W1 – 0x – 11.5000, R3 – 0x – 2.5000)
- Oxford White: Benjamin Moore CC-30 (water born, 20 gloss or satin)

A list of Axalta distributors in the US and CDA is available on the Axalta website. End users can go to any paint store as well such as Home Depot, Lowes, Benjamin Moore, Sherwin Williams, General etc.

Approved Masking Tapes

The following tapes can be used to mask our prefinished products, for optimal results the tape should be at least 1.5inches (3.8cm) wide.

1) Frog tape delicate surface yellow painter's tape and Scotch delicate painter's tape.

These tapes can be left on for up to 60 days before painting in optimal conditions. Optimal conditions are cool, dry, and out of direct and in-direct sun light. Prolonged temperatures above 25c/77f will reduce the length of time that the tape can be left on painted components to 1 month, as will indirect UV exposure. Under direct UV exposure tape should be removed within 14 days.

2) Clean release duck painters' tape, and Pro mask blue, bloc it tape.

Both these tapes can be left on for up to 14 days without direct UV exposure and temperatures above 25c/77f.

With indirect UV exposure or high temperatures this is reduced to 7 days. In direct UV exposure or both elevated temperatures and indirect UV exposure these tapes can stay on up to 3 days.

3) Painter's mate, green tape.

This tape can be left on for up to 8 days in optimal conditions and will last 2 days in sub-optimal conditions.

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Masking Instructions

Ensure the surface is clean, dust free and dry before taping to ensure good adhesion. Apply tape onto the surface, pressing it down as you go. Do not stretch the tape.

Secure tape by pressing it smoothly along all edges. You can use a putty knife in tight corners.

Let the tape set for 30-60 minutes before painting.

Ensure paint is fully dry before removal.

You can score the wet edge with a putty knife to prevent paint pulling up or cracking along the line.

For removal, lift the edge and pull the tape back on itself and pull toward you at a 45-degree angle.

If tape is stuck to the surface, try a 90-degree angle. Be sure to pull the tape off slowly.

